

Order Form



Name:	
Address:	
City:	
State/Province:	
Country:	
Zip/Postal Code:	
Phone:	
Fax:	
Email Address:	

Harp Model:	
Harp Finish:	
Decal:	
Serial Number:	
Highlights:	
Trade In:	
Finance Plan:	

Notes

W&W Musical Instrument Company/Venus Harps
3868 W. Grand Avenue
Chicago, IL 60651
Phone: 1-847 818-0578
Fax: 1-847-818-0868
www.venusharps.com

Date:

Warranty:

ALL NEW VENUS Harps are warranted for a period of five (5) years against defective materials and workmanship. All VENUS "Next Generation High Performance Harps" are warranted for a 7 year period. This warranty guarantee extends ONLY to the Titled Owner(s). Repairs covered by this guarantee are free of charge at OUR FACTORY FACILITY, ALL Warranty Repairs must be done at the manufacturing facility; owner assumes all responsibility for all shipping, insurance or other costs to transport the harp to and from the manufacturing factory. If harp is shipped via commercial carrier, all costs are to be prepaid, VENUS harps does not accept COD shipments of incoming harps for repairs, warranty or otherwise. During this warranty period this harp is to be serviced by ONLY VENUS FACTORY Technicians and other personnel. Work performed by un-authorized technicians or other individuals working on the harp while under this warranty will render this warranty NULL and VOID immediately. Any and ALL expenses incurred due to damage resulting from unauthorized individuals working on this harp will be the sole responsibility of the owner. Any and all damage sustained due to direct or indirect negligence is not covered under this warranty. Damages caused by accidents, misuse or abuse of this instrument, or subjection to EXCESSIVE hot or cold temperatures or dry or humid conditions, are not covered under this warranty. VENUS strongly recommends insurance coverage for replacement value of this instrument. The Warranty on all new harps is transferable during the warranty period between the original owner and the secondary owner for a cost of \$250.00. To transfer the warranty please contact the business office with credit card for transfer fee along with the Name, address, contact info of new owner within 10 working days of the sale. Warranties will not be transferred without payment and notification within designated time limit.

Covered warranty repairs DO NOT include strings, felts, tubing, or regulation if needed after repairs. Warranty does not cover normal replacement and maintenance items such strings, felts, tubing, plastic or rubber parts, harp covers, base covers, column covers or other accessories. Refusal to pay any balances due for harps, accessories, service work, parts, strings, shipping or delivery will result in the voiding of the warranty for original owners or 2nd owners with warranty time left after purchase. There are no exceptions to these warranty terms.

Signature: